**KEY SELECTION CRITERIA**

**Role: Case Worker Humanitarian Settlement Program**

**Name:**

Please address the selection criteria listed below to outline your experience and suitability for this position.

**NB:** You will need to submit this with your Cover Letter and Resume.

* Minimum Diploma in Community Services (Case Management) or related field OR Degree in Applied Sciences (Community Services) or related field with minimum of 2 years’ experience in case management with the human service sector in Australia
* Experience in providing effective case management to clients from CALD background in the areas of settlement, community detention, asylum seeker programs, community health or related area in the context of new and emerging refugee communities.
* Demonstrated ability to apply the Strengths Based Model in practice with clients.
* Excellent time management skills and experience meeting reporting requirements.
* Sound understanding of current Commonwealth and State policies related to immigration, settlement, asylum seekers, income support and other relevant social policies and demonstrated ability to respond flexibly to changing policy and program needs.
* Working knowledge of policies and referral protocols relating to high use settlement services; specialist operational knowledge or experience in one or more service areas such as community health, housing and tenancy, income issues, immigration, youth services highly desirable.